

Leicester
City Council

WARDS AFFECTED
ALL WARDS (CORPORATE ISSUE)

FORWARD TIMETABLE OF CONSULTATION AND MEETINGS:

REOPPS
Cabinet

21st October 2004
8th November 2004

Internal Performance Report 2003/04

Report of the Assistant Chief Executive – (Corporate Management)

1. Purpose of Report

1.1. This report reviews the Council's internal performance in 2003/04 using the Performance Indicators (PI's) reported in the Best Value Performance Plan (BVPP). For the purpose of this report 2003/04 is referred to as "this year" and 2002/03 as "last year". The Council's performance compared against peer authorities will be reported in December 2004.

1.2. Areas for action to improve performance are suggested.

2. Summary

2.1. The analysis of internal improvement against the Best Value Performance Plan (BVPP) indicators is indicative of the way in which the Council is performing overall. Performance this year has improved significantly.

2.2. Key points on performance are:

- Analysis of BVPI performance shows the number of indicators that improved this year is 61% compared to 51% last year, and the position the year before of 54%.
- Local indicators continued to improve this year, evidenced through a reduction in the number of indicators declining in performance. A 13 % reduction in declining indicators was achieved, this year's measure of declining indicators was 33% compared to 48% last year. Performance of Local indicators still lags behind that of BVPI's.
- The Council's target setting remains a weakness. In 41% of BVPI's either the implementation of our action plans need to improve or, over optimistic targets are being set. This year 42% of targets were hit compared with 49% last year.
- 17% of BVPI's that are declining will adversely effect our CPA score.

- The LPSA target for efficiency economy and effectiveness shows a cumulative performance improvement of 21.3% this year, it was 7.8% last year. This is well on track to meet the LPSA target.
- Of the other 11 LPSA targets, 5 may not achieve their full government reward grant. The estimated potential loss is £1.57 million if the current progress, overall, is not improved.
- 50% of Community Plan targets this year were achieved compared to 56% last year.

CPA Improvement Plan

2.3. Last year we reported separately on the CPA improvement plan. The areas for improvement in this plan are now largely a feature of other processes. For example many of the improvements relate directly to targets set for national or local indicators and PSA targets. Other actions are embraced by plans such as the education development plan, or are included in the Best Value Performance Plan. Given this integration we have not reported on actions separately this year. There is an analysis of indicators in terms of the CPA.

Corporate governance

2.4. A separate process now exists for reporting corporate governance arrangements within the Council and so this is also no longer included in this report.

Individual performance

2.5. How the Council performs as an organisation is largely affected by the sum of the individual contributions of all of its employees. There are times when individual performance is below acceptable levels. It is at these times when firm action is needed by managers, using the appropriate Human Resource policies and procedures. Performance information is a potential trigger for such action.

3. Recommendations

3.1 The Finance, Resources and Equal Opportunities Scrutiny Committee is recommended to:

- a. Note and welcome the improved performance of the Council overall and acknowledge staff's efforts in this achievement.
- b. Consider whether there are any particular service areas for inclusion in the 2005/06 Best Value review programme.

3.2 Cabinet is recommended to:

- a. Note and welcome the improvement in performance of the Council overall and acknowledge staff's efforts in this achievement.
- b. Consider whether there are any particular service areas for inclusion in the 2005/06 Best Value review programme when recommended to Cabinet later this year.
- c. Identify any issues to be considered within the 2005-2008-budget strategy.

4. **Headline financial and legal implications**

4.1. Greater freedom to make financial decisions will be given to high performing councils. A performance reward grant of potentially £7.5m is dependent on the achievement of the 12 LPSA targets in 2005. It is a requirement of the Local Government Act 1999 for Authorities to set cost/efficiency targets for improvement that are consistent with reaching, over 5 years, the performance level of the top 25% of authorities and which are consistent with the overall target of 2%p.a. efficiency improvement.

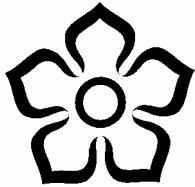
8 **Report author/officers to contact**

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DECISION STATUS

Key Decision	No
Reason	N/A
Appeared in Forward Plan	No
Executive or Council Decision	Cabinet



Leicester
City Council

WARDS AFFECTED
ALL WARDS (CORPORATE ISSUE)

FORWARD TIMETABLE OF CONSULTATION AND MEETINGS:

SRG
Corporate Directors Board
Cabinet
FREEOPS

6th July 2004
13th July 2004
To be confirmed
To be confirmed

Internal Performance Report 2003/04

SUPPORTING INFORMATION

REPORT

1. INTRODUCTION

- 1.1 This is the first of two performance reports scheduled for the year. The report focuses on internal service performance assessing movement of Performance Indicators between 2002/03 and 2003/04 and achievement of targets.
- 1.2 The Audit Commission releases national comparator figures every December, following the BVPI audit. The second report, due in December 2004, will assess our performance position compared to Metropolitan authorities in 2003/04.

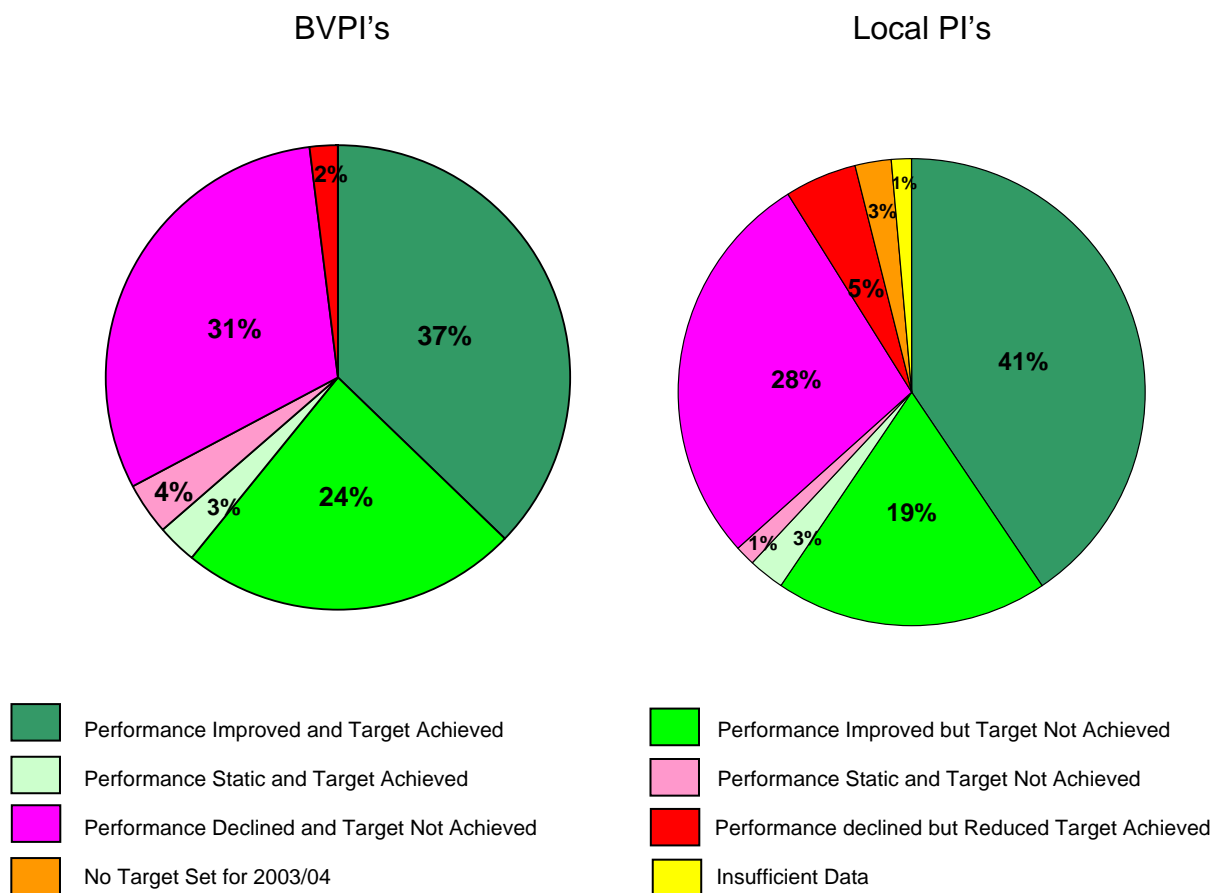
2. CORPORATE PERFORMANCE

- 2.1 The following series of charts show the internal performance of the Council from different perspectives. The break down used is the same for each perspective so that there is consistency of analysis. The breakdown identifies improving performance as green tints and declining performance as red/mauve tints. These two perspectives are then sub divided to identify achievement of targets as follows:

	Performance Improved and Target Achieved		Performance Improved but Target Not Achieved
	Performance Static and Target Achieved		Performance Static and Target Not Achieved
	Performance Declined and Target Not Achieved		Performance declined but Reduced Target Achieved
	No Target Set for 2003/04		Insufficient Data

2.2 Trend of Performance Improvement

Chart 1 Corporate Position – 2003/04 compared with 2002/03



The performance of the Council this year has improved significantly. The number of Best Value indicators improving increased by 10%, reversing the small drop in performance last year. The number of declining indicators remained the same

The overall performance of local indicators also continued to improve but the rate of improvement slowed from last year. This local improvement was also apparent through a reduction of the number of indicators declining. This reduced sharply by 13%.

Improving performance trend			
	2001/02	2002/03	2003/04
Statutory PI's	54%	51%	61%
Local PI's	40%	56%	59%

Declining performance trend			
	2001/02	2002/03	2003/04
Statutory PI's	29%	33%	33%
Local PI's	27%	48%	33%

2.3 Analysis of Targets

2.3.1 Level of target set

Analysis of how targets have been set year on year and how next years targets compare is shown below. The number of raised targets has increased significantly by 20%, while the number lowered has also increased but by only 4%. These movements are the result of more targets being set (fewer PI's without targets) and a reduction in the number of targets that remained static.

The profile for next year's targets is broadly the same as this year, but with an increase in the number of static targets. This movement may be explained by the need to consolidate improvements achieved during this year.

	Raised Target	Static Target	Lowered Target	Targets not set
2001/02 to 2002/03	48%	14%	18%	20%
2002/03 to 2003/04	68%	9%	22%	1%
2003/04 to 2004/05	62%	22%	14%	2%

2.3.2 Accuracy of targets

The number of BVPI targets met this year reduced by 7% in comparison to last year

	Target Met	Target Not Met
2002/03	49%	51%
2003/04	42%	58%

Further analysis of target movement for this year, provides an indication of whether targets were too stretching or possibly services under performing.

		Target	
		Lowered	Raised
Target	Hit	Not Stretching Enough?	Target OK?
	Missed	Performance Question?	Too Stretching?

		Target	
		Lowered	Raised
Target	Hit	16%	23%
	Missed	11%	30%

The above analysis indicates that 23% of targets appeared to be reasonably set, with 46% possibly not stretching enough or too stretching.

The following BVPI's had targets that had been lowered and still missed, not all had reduced performance:

Performance Improved but missed reduced target

- Percentage of pupils in schools maintained by the LEA achieving Level 4 or above in the Key Stage 2 English test.
- The percentage of repair jobs for which an appointment was both made and kept by the authority
- The number of staff declaring that they meet the Disability Discrimination Act disability definition as a percentage of the total workforce
- Percentage of people receiving a statement of their needs and how they will be met.

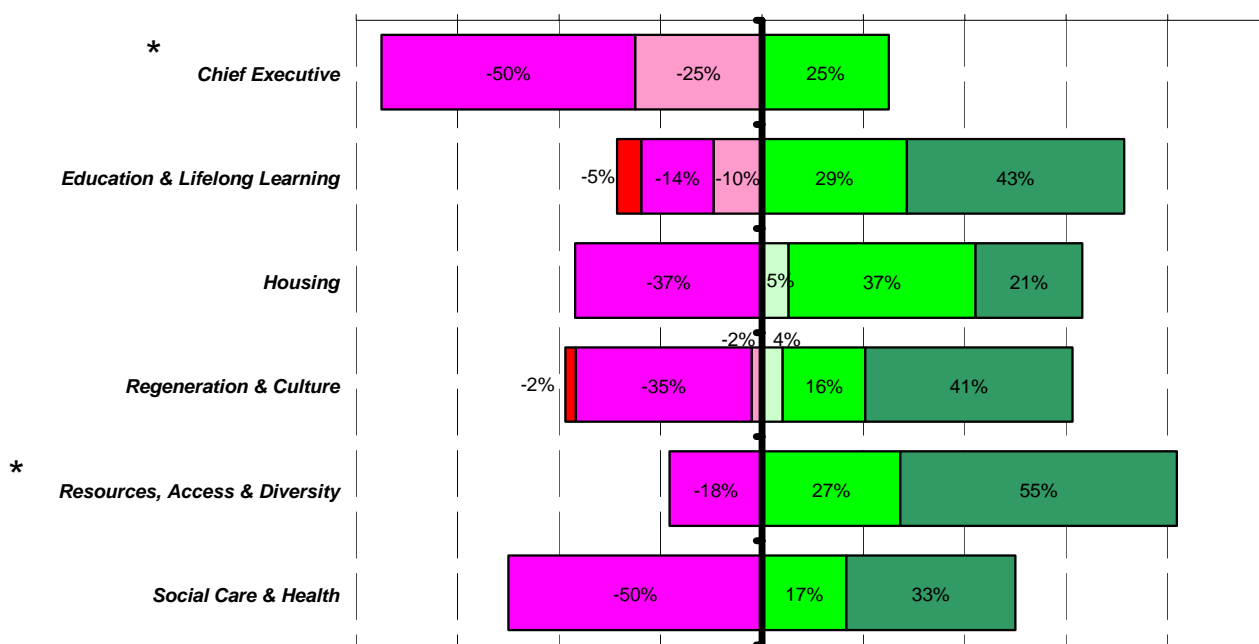
Performance Declined and missed reduced target

- Accuracy of processing: The percentage of recoverable overpayments (excluding Council Tax Benefit) that were recovered in the year
- Number of days of temporary traffic controls or road closure on traffic sensitive roads caused by road works per km of traffic sensitive road
- Road user type pedestrians - SI per 100,000
- The percentage of undisputed invoices for commercial goods and services, which were paid by the authority within 30 days of such invoices being received by the authority or other agreed credit period.

3. **PERFORMANCE IMPROVEMENT BY DEPARTMENT**

3.1 The overall analysis of performance in chart 1 is broken down by department in the following two charts.

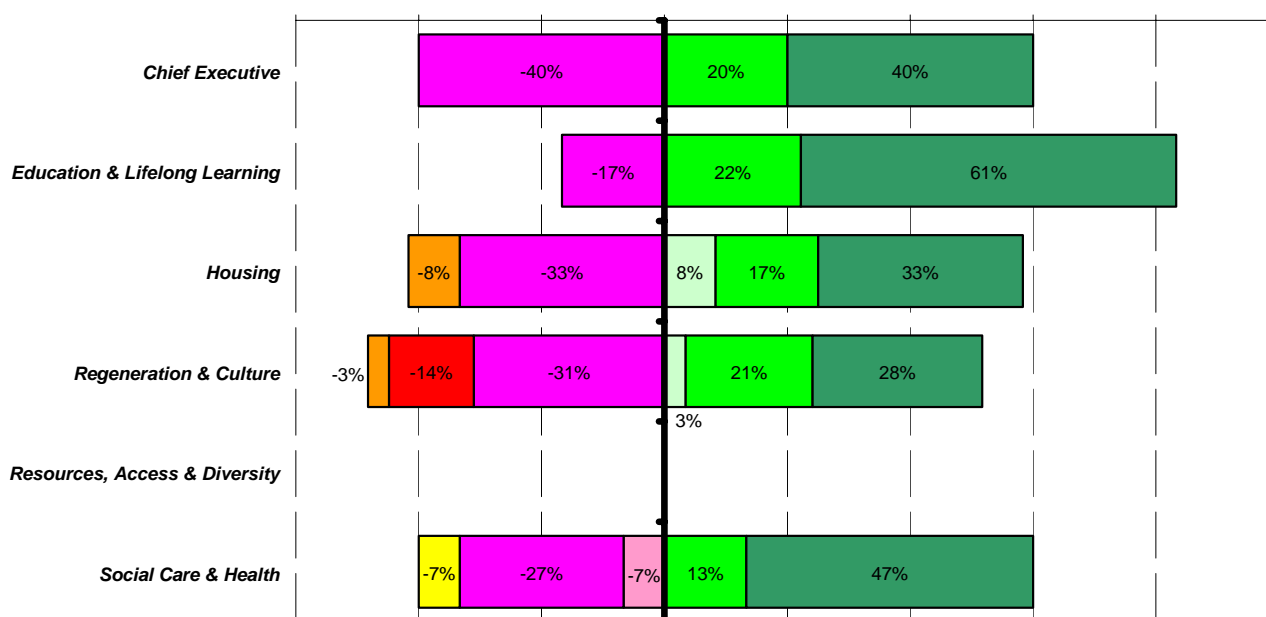
Chart 2 Departmental Performance Improvements (BVPI's)
2003/04 compared with 2002/03



* all of the Chief Executives office and the majority of RAD department BVPI's are Corporate PI's

A full list of both BVPI and Local indicators showing the performance achieved is included in Appendix 1a and 1b respectively. A listing of all indicators omitted from the analysis is included in appendix 2.

Chart 3 Departmental Performance Improvements (Local PI's)
2003/04 compared with 2002/03



3.2 Overview of Service Performance

Whilst there are significant improvements in some areas, others areas continue to require further focus and support. The following commentary seeks to identify the principle strengths and concerns by service theme Appendix 1 provides detailed performance figures.

- The number of planning applications processed has improved. The service has been awarded a planning grant of £385k for 2004/05 in recognition of this and expected further improvements. However the satisfaction level of 72% for the planning application service fell 18% short of an ambitious target. Planning costs also increased above inflation by 3%. (BV109a&b + BV111,107)
- Major improvements in the tonnage of household waste recycled and composted were achieved and a slightly reduced target for the amount buried in landfill. The landfill targets for 2004/05 is set to almost halve the tonnage buried. The cost of collecting household waste is expected to

reduce slightly but care is needed to ensure that the rate of missed collections improves. Satisfaction with waste collection is down by 5% to 80%, which is 6% off target. (BV 82a,b,c&d 90a, 86 LCEN 26)

- c. The number of people killed or serious injured on the City's roads has reduced significantly, this possibly accounts for the small increase of those slightly injured. (LCEN 58a&b)
- d. The standard of both principal and non-principal roads has declined and remains a challenge. Assessing the number of roads considered to need structural maintenance is difficult, as government require a less stringent method of measurement this year. This will be changed again next year. Therefore this assessment is based upon figures obtained from service experts using a Deflectorgraph for consistency (BV 97a&b)
- e. The speed of processing all types of housing benefit claims has significantly improved reversing a previous three-year declining performance trend. The percentage of recoverable overpayments (excluding Council Tax Benefit) has reduced from 84.4% to 69.5% but still represents top quartile performance. It is understood that this change is largely attributable to a more accurate method of recording. At the level of 69.5% the cost to the Council is understood to be £1,685,208 this year. (BV 78a,b&c, 79b).
- f. A poor estimate in 2002/03 indicated a low number of non-decent council homes in the city. The accurate figure for 2003/04 shows the number to be significantly higher, but forecast to improve over the next three years. The level of energy efficiency in Council properties increased but the number of new heating boilers, and windows installed reduced. A high level of property repair appointments continues to be kept. (BV 184a&b, 185, LCHS 2,4,6, 9a,b&c)
- f. Major improvements at key stage 2 level 4 have been achieved in Maths and Science by children looked after by the Council. However, these improvements need to be seen in relation to the stretching LPSA targets set, where a challenge remains to maintain this trend. Only a small performance improvement was achieved in English where the LPSA target is unlikely to be achieved. (LCED9a,b&c)
- g. The solid year on year improvement in the number of children achieving GCSE's continues, as does convergence towards the peer group average. The number of children excluded from both primary and secondary schools has reduced significantly and are now below the levels of 2000/01. The number of excluded pupils receiving more than 20 hours alternative tuition also improved significantly. (BV 38, 159d, LCED 1,2)
- h. Unauthorised absence in both primary and secondary schools has started to increase again this year and the number of schools in special measures increased to 5. This is an increase of 3 schools over last year and a return to the levels of 1999/00. The expectations of government continue to raise the standard acceptable. (LCED14,15, BV 48)

- j. The time for issuing Statements of Special Educational Need has reduced significantly and has returned to the previous highest levels of 2000/01. (BV48a&b)
- k. Life chances for LAC have improved significantly. No children were permanently excluded from school. The number experiencing 3 or more placements has reduced, while the number going on to sustained employment, education and training has increased significantly. The numbers in employment, education and training are the highest achieved by the Council to date. However the number of children adopted has reduced significantly and the number of children in Council care has increased. This may account for some of the increased cost of looking after children in care, which moved from last years figure of £450 per child per year, to £517 this year. The number of children on the protection register indicator was awarded 5 out of 5 by the Social Service Inspectorate in 2002/03, but has risen sharply in 2003/04. (BV 49, 51, 161, 163, PAF A3, LCSS2, LCED3)
- l. The policy of helping older people to live at home seems to be reducing the number people over 65 admitted to residential or nursing homes. The number of adults with learning disabilities, physical disabilities and mental health problems helped to live at home, continue to increase for the third consecutive year and has reached the highest figures yet recorded. The time taken to deliver equipment and adaptations remains a challenge with the government reducing the time to deliver items from 3 weeks to 7 days. Expenditure on intensive support of adults and older people has been kept within inflation. (BV 52,56, PAF C 26,29,30,31,)
- n. The Council's equality policies seem to be bringing about positive changes in the workforce, better reflecting Leicester's diverse community. The number of disabled and ethnic minority staff employed has increased, together with the number of women employed in senior positions. However the number of black and ethnic minority staff employed in senior positions has dropped. (BV 17a, 16a, 11a&b)
- o. E-modernisation continues to go from strength to strength, with recognition being received from ODPM following the Council's recent IT awareness exhibition. (BV 157)
- p. The percentage of undisputed invoices paid within 30 days has reduced slightly and is still well short of the ODPM guidance figure. The Council's performance remains above peer group average but out of the top quartile. (BV8)
- q. The level of sickness absence can only be estimated this year at 10.5 days. It is forecast to decrease to 9.9 next year when more accurate figures will be available. (BV12)
- r. The number of land searches carried out in 10 working days has almost trebled to reach 85% during this year. (BV179)

4. ANALYSIS OF PERFORMANCE AGAINST GOVERNMENT DIMENSIONS – ALL PI'S

The government separates BVPI's into 5 dimensions for the purpose of analysis. The analysis based on these dimension proved helpful to Service Directors last year and has been repeated in this report. The five dimensions are:

- Strategic Objectives – Why the service exists and what it seeks to achieve
- Service Delivery Outcomes – How well the service is being operated in order to achieve the strategic objectives. This covers areas such as Council staff, usage of services, Educational attainment (including absences and school standards), Community Safety, road safety, planning and regeneration, Housing benefits, Housing management and maintenance, usage of social care and health services.
- Cost / Efficiency – The resources committed to a service and the efficiency with which they are turned to outputs. This covers all financial areas and elements that require financial input.
- Quality – The quality of the services delivered, explicitly reflecting users experience of services using data from user satisfaction surveys. Quality of life is also included in this dimension, such as environmental health, energy, waste, street/road cleanliness/standards, public transport, public protection, quality of teaching and health services for children and adults.
- Fair access – Ease and equality of access to services, includes usage of advice services.

Chart 4 – Analysis of performance against Government Dimensions, 2003/04 compared with 2002/03, including both BV and Local PI's



Against these dimensions the Council's ability to deliver environmental services at a quality standard that satisfies the public, raise the most concern. The level of complaints upheld has increased by 30%, with overall public satisfaction down by 11%. Delivery of service outcomes and financial efficiency show an improving pattern. The Council's equality policies have greatly improved fair access to all.

5. ANALYSIS OF PERFORMANCE AGAINST THE CORPORATE PLAN KEY PRIORITIES

The Performance Management Framework (PMF) requires all other business plans within the Council to align with its key priorities. The way in which BVPI's reflect performance against these priorities is very important, as they are an indication of how well the Council is achieving its Corporate Aims.

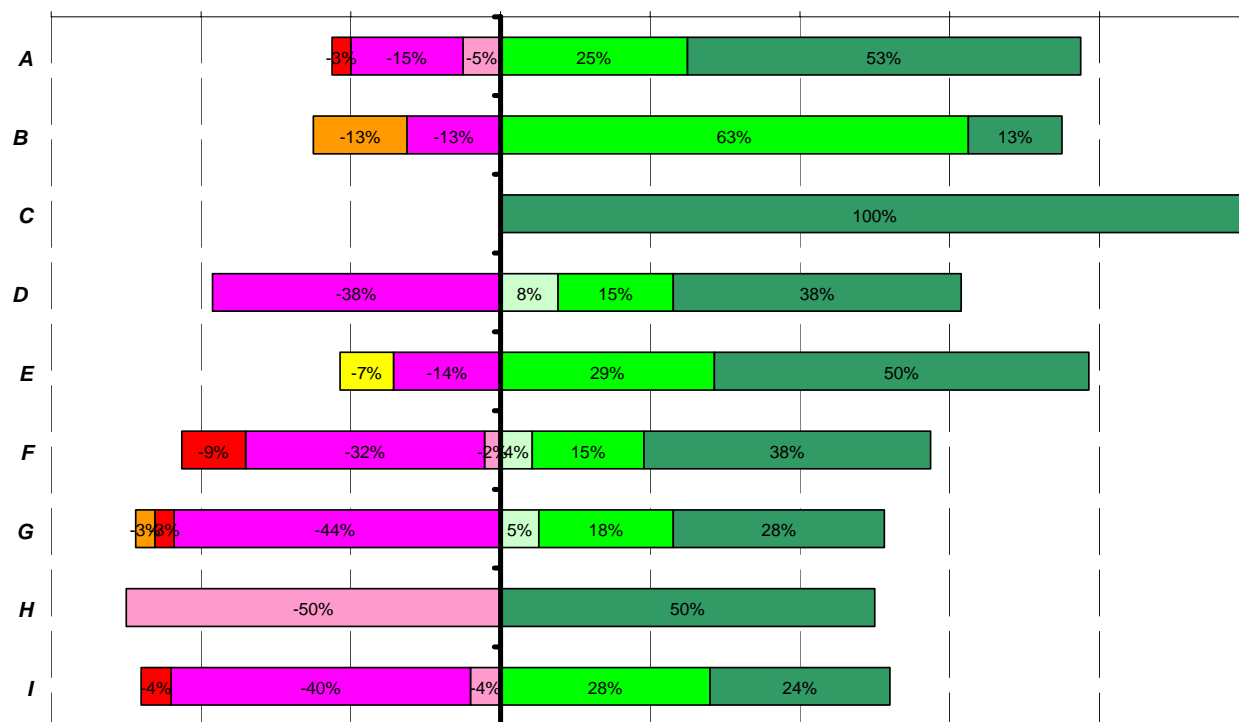
The alignment of BVPI's against the Corporate plan is shown in appendix 3

The Key priorities are:

- A) Improve quality and equality in teaching and learning;
- B) Make our city's developments sustainable so that we do not close down choices for our children and grandchildren;
- C) Build on Leicester's history of including people from all backgrounds in a cohesive community free to pursue peace and prosperity;
- D) Support children and parents, especially protecting the most vulnerable children;
- E) Help people with disabilities and the growing number of older people to experience more independence;
- F) Develop a safe, clean and creative city with wider access to culture and recreation;
- G) Regenerate the city's housing, open spaces, public transport and access to work and services;
- H) Promote prosperity and new jobs, while safeguarding people's health and development interests;
- I) Invest in continuous improvement in a well-managed organisation.

Chart 5 – Analysis of performance against the Corporate Plan key priorities, comparing 2003/04 with 2002/03, includes BVPI's and Local PI's

Priorities



This is a new approach to analysing performance and needs to be developed further. Each PI has been allocated only once, however because of the broad nature of the key priorities in some instances there may be a second allocation possible. Currently there is only one indicator allocated to priority "C".

It can be seen that the areas of greatest concern touch on environmental issues, regeneration and promoting greater prosperity. There is also a continuing need to focus on the development of the Council as a well managed organisation.

6. LOCAL PUBLIC SERVICE AGREEMENT (LPSA)

6.1 Twelve LPSA targets are supported by 46 LPSA PI's. There are 24 PI's making up the core LPSA and 22 PI's making up a basket of indicators measuring the overall efficiency, economy and effectiveness of the Council. Whilst 16 of the 24 targets core PI's are likely to be met, the balance may fail to secure their entire allocated reward grant. The target for LAC achieving 5

A* to C grades is not expected to achieve target. It is extremely unlikely the smoking cessation target will either, but final quarter 2003/04 figures look slightly more encouraging if they can be maintained. The remaining poor performing indicators are more difficult to forecast. The lower estimate of potential loss in reward grant is £1,572,000 assuming those targets likely to be met are achieved.

6.1.1 Where the challenge is to maintain performance, which is currently ahead of the 2005 target:

- Target 2d Proportion of Looked After Children (LAC) excluded from school
- Target 3b Adoptions of LAC
- Target 4b Enabling more older people to live independently
- Target 8 Reducing road accidents
- Target 9 a,b,c Making Leicester cleaner
- Target 10b Public access to computers in Libraries

6.1.2 the challenge is to keep on track to achieve target

- Target 1 Raising educational standards
- Target 2b (ii)(iii) Attainment at Key Stage 2 for LAC against cohort norm in (ii) Maths and (iii) Science
- Target 2c LAC achieving entry level qualifications
- Target 5 Tackling fuel poverty
- Target 7 Domestic burglaries
- Target 10a Participants using cultural service
- Target 12 Basket of indicators

6.1.3 the challenge is to raise performance in order to meet the end target

- Target 2a. Percentage of LAC leaving care aged 16+ who have achieved at least 5 GCSE Grades A* - C.
- Target 2b(i) Attainment at Key Stage 2 for LAC against cohort norm in English
- Target 3a LAC looked after by the Council
- Target 4c Households receiving intensive home care
- Target 6 a,b,c Reducing adult smokers
- Target 11 Refugees into employment

6.1.4 No data is available for the following indicator

- Target 4a Increase in emergency admissions for people 65+

6.2 The table below provides an brief indication of performance together with an estimate of the potential loss of reward grant.

TARGET REF. AND HEADING	SUB PI'S INVOLVED	PROGRESS TOWARDS 2004/5 TARGETS
Andrew Cozens Corporate Director of Social Care and Health		
3. Improving life chances of looked after children by achieving an overall reduction in the number of looked after children	LCSS 2 BVPI 163	Number of LAC looked after, performance deteriorating and now behind original 2000/01 base figure. Adoption of LAC, performance deteriorating but remains just ahead of final target. Potential loss of £312,500
4. Enabling more older people to live as independently as possible by providing high quality pre admission and rehabilitation care	PAF A5 PAF C26 BVPI 53	Emergency admissions. No data Admissions to residential /nursing care. Ahead of final target Provision of intensive home care. Static and falling behind target. Potential loss £83,000
6. Reducing health inequalities by reducing the number of adult smokers in Leicester	LCSS 5a LCSS 5b LCSS 5c	Number seen way behind target 4-week cessations way behind target. No 52-week cessations recorded Potential loss of £625,000
7. Making Leicester a safer place by reducing domestic burglary in the city	BVPI 126	Performance recovered and ahead of target. Trend needs to be maintained to meet final target.

TARGET REF. AND HEADING	PI'S INVOLVED	PROGRESS TOWARDS 2004/5 TARGETS
Mike Forrester Corporate Director of Housing		
5. Addressing fuel poverty by improving the condition of housing stock in the private sector	LCCHS 8	Performance improved but behind target. Need to assist additional 855 households in 2004/05 to meet final target. Needs final push.

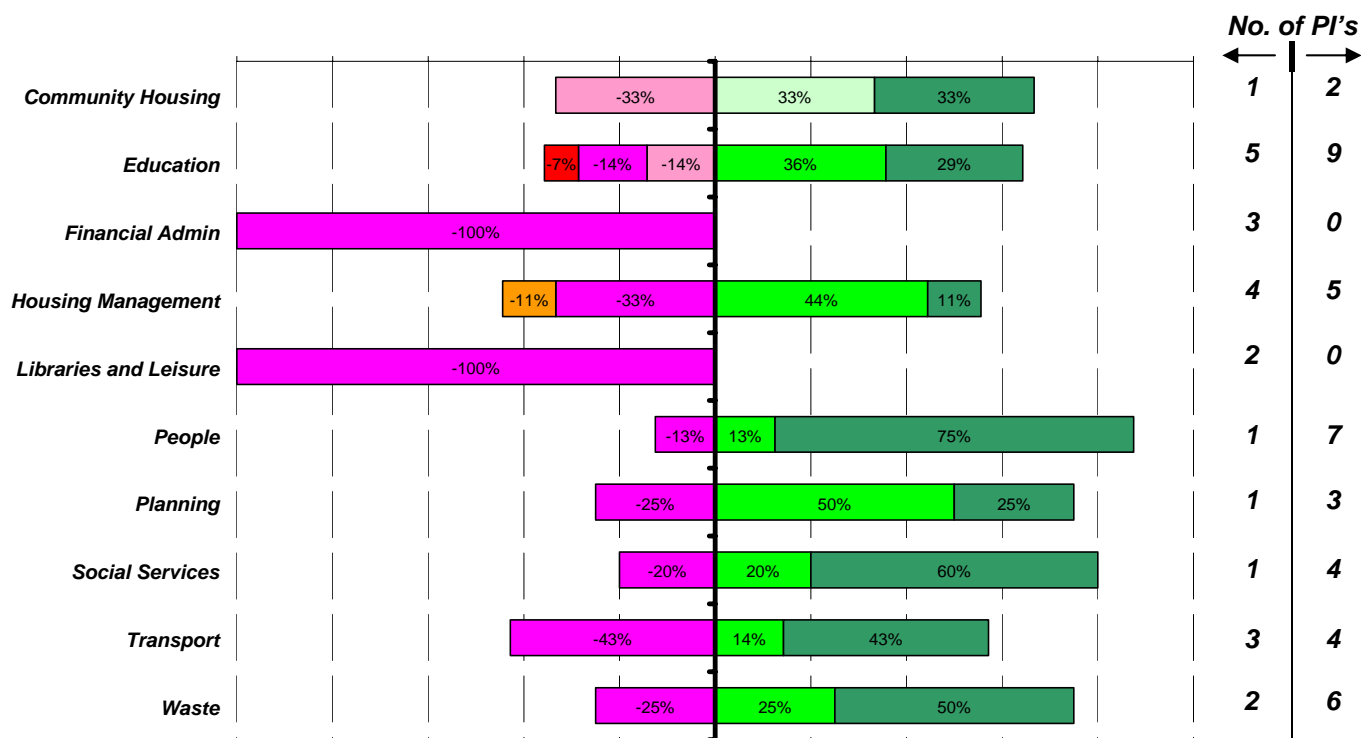
TARGET REF. AND HEADING	PI'S INVOLVED	PROGRESS TOWARDS 2004/5 TARGETS
Tot Brill Corporate Director of Regeneration and Culture		
8. Making Leicester's roads safer by reducing road accident casualties	LCEN 43	Performance improved and , ahead of final target and expected to be held. New safety initiatives taking effect.
9. Making Leicester a cleaner and better place by improving the cleanliness of the city centre	LCEN 47 LCEN 45 LCEN 44	Performance reduced but still ahead of all final targets. Performance needs to be held.
11. Improving employment opportunities for disadvantaged groups within the city	LCEN 46	Performance behind target but has improved due to efforts of service. At current performance level, potential loss £201,000.
10. Improving social and personal well being and enhance social cohesion by increasing cultural participation	LCAL 22	Overall performance slightly behind target but libraries contribution 15% down. Opening of Braunston Leisure Centre will hopefully help offset the effect of reduced Museum opening hours. However Libraries need to rise to the challenge to ensure end target met.
	LCAL 10	Ahead of target

TARGET REF. AND HEADING	PI'S INVOLVED	PROGRESS TOWARDS 2004/5 TARGETS
Steven Andrews Corporate Director of Education and Lifelong Learning		
1. Raising educational standards in the city by increasing educational attainment at GCSE	BVPI 38	Performance improved and just behind target. End target likely to be met if trend held.

TARGET REF. AND HEADING	PI'S INVOLVED	PROGRESS TOWARDS 2004/5 TARGETS
2. Improving life chances of children and young people in care by increasing educational attainment at GCSE	LCSS 3 LCED 9a,b & c LCED 10 QP 9	GCSE performance way behind final target, which is not expected to be met. Key stage 2 level 4. Science significant improvement achieved, holding trend will exceed final target. Maths performance improved, holding trend will achieve final target. English performance static and way behind final target. Entry level qualifications for LAC exceeded target, if trend held will exceed final target. LAC permanently excluded, final target exceeded for second year running. Difficult to predict final performance and potential loss but expect minimum loss £350,000

TARGET REF. AND HEADING	PI'S INVOLVED	PROGRESS TOWARDS 2004/5 TARGETS
Tom Stephenson Corporate Director of Resources, Access and Diversity		
12. Increasing the efficiency, economy and effectiveness of council services	Basket of PI's	Performance on target. Cumulative weighted performance improvement to the end of 2003/04 is 21.3% (in 2002/03 it was 7.8%). Estimate 17% improvement in 2004/05 will provide a safe margin over end target

7. ANALYSIS OF BPPI'S AGAINST THE COMPREHENSIVE PERFORMANCE ASSESSMENT



In 2003/4 the CPA re-assessed the performance of the council's services based on a combination of BVPI comparator positions, inspections and reviews. The council rating was upgraded from Fair to Good, with the highest score achieved in Use Of Resources. Of the seven core services assessed, only two (Environment, Libraries and Leisure) failed to show an improvement on their 2002 CPA score.

The Council's performance reflected through the 2003/04 BVPI's, will be feed into the CPA model by the government. We must be ready to explain our overall performance and in particular the areas where performance has reduced, during the Best Value audit taking place in July and August 2004. In the areas of Financial Administration and Leisure and Libraries, where all PI's declined in performance the indicators are:

- BV 9 Percentage of Council Tax collected.

- BV 8 The percentage of invoices for commercial goods and services which were paid by the authority within 30 days of such invoices being received by the authority.
- BV 10 The percentage of non-domestic rates due for the financial year which were received by the authority
- BV 119a Percentage of residents by targeted group satisfied with theatres/concert halls.(users)
- BV 119c Percentage of residents by targeted group satisfied with the museums/galleries (users)

8. COMMUNITY PLAN

- 8.1** Progress towards achieving the targets set in the Community Plan continues to be made, although this year progress appears to have slowed. The number of indicators recorded as improving is 51% compared to 56% last year, however reporting performance in July has had a significant impact upon the availability of data. Where indicators have targets set by government to report in October, data is not available and performance is unknown; this affects 18% of indicators. There are also a number of areas where targets have been amended during the year and cannot be compared. More work is required before an accurate picture of progress can be reported.

9. FINANCIAL , LEGAL AND OTHER IMPLICATIONS

9.1 Financial Implications

Greater freedom to make financial decisions will be given to high performing councils.

A performance reward grant of £7m is dependent on the achievement of the 12 LPSA targets.

9.2 Legal Implications

The BVPI performance data used in this report is submitted as the Council's statutory return to the Audit Commission.

9.3 Other Implications

The report seeks to improve the monitoring of performance in the following areas

OTHER IMPLICATIONS	YES/NO	Paragraph References Within Supporting Information
Equal Opportunities	Yes	various
Policy	Yes	various
Sustainable and Environmental	Yes	various
Crime and Disorder	Yes	various
Human Rights Act	No	
Elderly/People on Low Income	Yes	various

10. **BACKGROUND PAPERS – LOCAL GOVERNMENT ACT 1972**

None

11. **CONSULTATIONS**

The report is based upon data checked by the Performance Management Group and submitted to the Audit Commission.

12. **REPORT AUTHOR/OFFICER TO CONTACT**

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